



**HIS TEAM**  
**全人关怀团队**  
HOLISTIC INTEGRATED SERVICES BHD

**2020**  
**ANNUAL**  
**REPORT**

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### Ultimate Concern

He has showed you, O man, what is good. And what does the LORD require of you? To act justly and to love mercy and to walk humbly with your God. (Micah 6:8)

### WHO are we?

HISTEAM is a Christian care organization established on 30 November 2007. The mission of HISTEAM is to "work with other believers to transform the community by act justly, love mercy and walk humbly with God."

### WHY do we exist?

Rev. Andrew Wong started work as a social worker after his graduation, at Yayasan Kajian Pembangunan dan Masyarakat (YKPM), he served among the Indian juvenile delinquency and single mothers who live in squatter areas. He noticed there were very few Christian social workers willing to serve this community and this situation has led him to ponder, "Why are Christians not willing to serve the poor?"

In 2002, he came across an article by chance, "WATCHMEN'S FORUM 3" report published by NECF Malaysia. The data therein revealed that only 6% of Malaysian churches has regular community program involving poverty alleviation. Rev. Andrew Wong realized that in order to improve "Church's Caring Index", he has to consciously preach messages on "caring for the poor" on the church pulpits calling on churches, especially the Chinese-speaking ones, to grow in their love and care for the sheep outside the sheep pen.

Towards the end of 2006, Johor was hit with an unprecedented devastating flood. Among them, Kota Tinggi was the worst hit area. It was during this disaster that some Christians repeatedly urging Rev. Andrew Wong to help to the disaster victims, coupled with the encouragement from Pastor Lee Yen Ai, Rev. Andrew finally decided, together with his co-workers to lead the churches to act and respond to the disaster. Hence, the birth of " Holistic Integrated Services " in the following year.

### HOW do we operate?

#### T.E.A.M. Strategy

T.E.A.M. is the strategy adopted, through practical Training, educating churches on biblical and social perspective, creating Awareness with love and mercy, Mobilization of volunteers and children of GOD committing to offer Holistic Care Mission to the underprivileged community

### WHAT do we do?

#### Training

7979 Volunteer Home Visitation training · cross cultural · social care awareness trainings.

#### Education

Social Care Certificate Course · Diploma in Social Work

#### Awareness

Sunday pulpit ministry, righteous and mercy related forum, seminars and workshops on social care, exposure/short term mission trips, Malaysia Christian Holistic Care Conference.

#### Mobilization

7979 Holistic Care Relief Network · Serve the East – Yuan Han journeying together.

#### Others

Care Givers' Retreat

### FOR WHOM?

HISTEAM work with churches and social care organizations to serve the underprivileged community.



## Words of CEO

### **2020 Marched Forward with the Lord amid Pandemic**

COVID-19 invaded more than 188 nations globally, causing countless people to be infected or deceased, almost bringing the world to a standstill. Children of God and His beloved Churches are not spared either, but they are more aware of these happenings as Jesus had given these as signs of the end times. Under such gloomy situations, they are to be more ready and prepared to take up responsibility to be among those who are afflicted.

### **As COVID-19 rages, caring network powers on**

We are thankful to God for our 7979 Holistic care network, established 10 years ago, has displayed its purposeful establishment during the deadly pandemic to integrate and mobilize resources in unity and in a most timely manner. Our sincere thanks to 130 churches, 7979 partners and non-partners, who had taken their own initiatives to distribute relief items to the hands of thousands of affected individuals throughout the nation. HiSTEAM has also taken extraordinary approaches during this unprecedented pandemic to deliver financial support and essential food stuff to the most critically affected areas and victims. Special thanks to our partner churches and your committed and trained volunteers for marching forward in spite of the widespread pandemic to serve your neighbourhood. Our gratitude also extended to those who have donated generously, as your act of kindness had helped many victims out of crisis. Many thanks to our HiSTEAM co-workers who had worked tirelessly and creatively as one united body to implement various relief and rebuilding programs.

### **Health Index for churches that have complete repentance and recovery during MCO**

Malaysian government had extended MCO numerous times as there's no signs of recovery, seemingly, God is giving His people more time, to reconcile their relationship with God, and their relationship with men, to dis-

card old mind set or old wineskin, restore God's desired lifestyle or discipleship lifestyles. For the first half of 2020, God has inspired me with only two messages for the churches, i.e. "Church's reflection amid Pandemic – 1 Chro.21:17-28" and "New Norms (New Wineskins) VS Old Norms (Old Wineskins) - Matt. 9:14-17". In order not to "waste" this pandemic, God seems to give His churches a second chance, to follow King David's example of deep reflection and complete repentance during the plague, humbly accept rebuke, and hold each other accountable, dedicated wholeheartedly and faithfully to accomplish the missions that God has entrusted. To prepare the churches (Jesus's bride) to welcome the return of our Lord which is very soon. God has used this pandemic as an awakening call. From the Church leaderships to lay believers, everyone should believe in, the Lordship of Jesus with trembling and fear, His resurrection and His return, throw away the old wineskins, pour new wine into new wineskins. So that churches will have breakthrough, not complacent with just the norms be it old or new; but striving to pursue the Eternal Norms. It is then churches will not be limited to just buildings and Christians will not be mere religious believer only, but be filled with Holy Spirit, transformed to be disciples who can exert influence and bear victorious testimonies.

### **HiSTEAM remain committed to its initial calling to act justly, love mercy and walk humbly with the Lord to transform communities**

If someone ask you or me what is next year's plan? I think the standard answer will be let's take one step at a time! Pandemic may have disrupted many of our plans, but it certainly could not disrupt God's blueprint. HiSTEAM will value the "Pandemic's Second Chance" given by GOD, work harder to connect more churches to go into their communities, into rural areas and go into the God's healthy and divine church blueprint. After the sorrowful reflection amid pandemic, let us together embrace the eternal norms, put on new wineskins, go forth with faith, hope and love! As for me and my household, we will steadfastly serve the Lord. As for me and HiSTEAM, we will remain faithful to the initial calling that Holy Spirit has inspired us, align with Abba Father's heartbeat, marching forward with Jesus courageously!

**Rev. Andrew Wong, CEO**





7979救助挑战

## JAN

17th Dec 2019 – 9th Jan. 2020  
1919 Bicycle Round Taiwan Tour

## FEB

17th – 29th Feb 2020  
Social Concern Certificate  
Course (2nd semester of 4th  
Batch )

22nd Feb 2020  
Social Concern Workshop  
Palliative Care

24th Feb - 7th Mar 2020  
Social Work Exposure and Awareness Training  
CAMP



## MAR

Let love shines amidst COVID-19 (MCO)

## APR

Let love shines amidst COVID-19 (MCO)

20th Apr 2020  
1st school day of 3rd Batch of School of Micah

## MAY

Let love shines amidst COVID-19 (MCO)

## JUNE

8th Jun 2020  
Session 1 of Care Givers and Social Workers GLS  
  
13th Jun 2020  
7979 Online Forum on “Be a Good Steward in  
Disaster Response”  
  
22nd Jun 2020  
Session 2 of Care Givers and Social Workers GLS



## JUL

6th Jul 2020

Session 3 of Care Givers and Social Workers GLS

## SEPT

11-13th Sept 2020

Diploma in Social Work Roadshow at JB and Malacca

## OCT

10th Oct 2020

Social Concern Workshop - Patient Care

10th Oct 2020

Online Training - Footsteps in the Mud

5 – 16th Oct 2020

Social Concern Certificate Course (3rd Semester of 4th Batch)

25th -31st Oct 2020

Virtual Challenge - Challenge for Malaysia Under Privilege Families

## NOV

6th – 8th Sept 2020

Diploma in Social Work Roadshow at Ipoh and Penang

10th Nov 2020

First issue of 7979 E-Magazine Published

21st Nov 2020

Kuantan Manna Food Bank Launching Ceremony

27th - 28th Nov 2020

7979 Nationwide Volunteer Manager Assembly

## DEC

6th Dec 2020

HISTEAM 13th Anniversary

30th Dec 2020

Premiere of 'Live Out Love' micro-movie



Footsteps in the Mud Workshop Group Photo





# Awareness to Act Justly & with Compassion

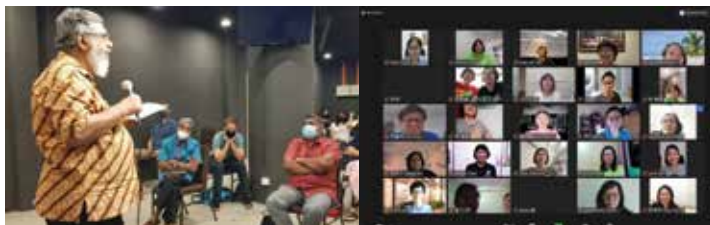
Through "Righteous and Compassion" awareness campaign, it is our desire that the children of God begin to see their missions to bring God's love to the disadvantaged communities. In order to curb the spread of Covid-19 pandemic, Malaysian government has implemented a nationwide Movement Control Order (MCO) starting from March 18, 2020. This has resulted in many of the "Righteous and Compassion" related activities such as: pulpit ministry, Social Justice Initiative meetings, 3131 Healthy Church School and social concern workshop had to be either postponed or converted to online. Undoubtedly, such sudden changes had caused some confusions and disruptions to our co-workers, but soon, they find this to be blessing in disguise, as many who previously had difficulty attending physical events are now able to participate online.

During the MCO period, activities conducted include:

- Social Justice Initiative Book Reading Club completed the book entitled "A Christian's view of Social Justice" by Professor Dr Tan Chong Tin.
- Two workshops on social concern were conducted.
- One palliative care workshop and an online patient care seminar.

While the 3131 Healthy Church School and some other gatherings had to be postponed to 2021.

## Year 2020, as of September, HISTEAM... Outlook for 2021



Preached **28** sermons on the pulpit and **6** sermons online for churches of various denominations.

Organized **1** physical "Social Concern Workshop:

Palliative Care" and **1** online "Social Concern Workshop: Patient Care".

Held **3** co-workers and social leaders' summits.

Held **2** diploma in social work course publicity road show.

Held **7** Social Justice Initiative group reading clubs events.

Held **1** 17days Social Work Exposure & Awareness Training Camp



Will there be pandemic in 2021? No one can predict. However, we at HISTEAM will move forward despite all the difficulties and challenges, remain committed to the mission, and continue to sow the awakening seeds, to children of God, to care for the Community.

1. Hope to consolidate the Social Justice Initiative group and strengthen five committee members.
2. Organize a Social Concern Awareness road show in Sarawak.
3. Hold two social concern workshops.

### SWEAT student experience:

After joining SWEAT Camp, I felt that it is not easy to care for others. I've learned to speak carefully, avoid asking sensitive questions and learned how to communicate with others. – Low Hui Wei





# Social Concern Education

HISTEAM, NGOs and Theological training centers have jointly organized Holistic Social Care and concern courses and workshops

## Social Concern Certificate Course

This is a course jointly organized by the Malaysia Bible Seminary and HISTEAM. The aims are; to train full-time social care workers to serve the disadvantaged groups in their own countries or overseas, to assist churches to develop community care outreach ministry and to explore any feasible social caring models, to equip Chinese Christians to respond to the commandments to love God and love our neighbors and to fulfil The Great Commission through the caring missions.

**The social concern certificate course started in 2013, has accomplished:**

**4** batches of students in social concern certificate courses,  
A total of **60** students graduated.

**The current 4th batch of Social Concern Certificate Course has:**

**20** students, of which **9** come from social care organizations and the other **11** students from churches.

“During the first two semesters of my social concern course, I got to know God better and have clearer vision of the ministry to serve in the future. At the same time, I was fortunate to meet fellow co-workers from different backgrounds. I also learned from them their persistence and obedience to the social service ministry. (Student experience, 4th Social Concern Certificate Course, Sister Grace Chia)

### Outlook:

We will have the 5th batch of student intake in September next year. We hope Chinese Churches would pay greater attention on Social care education and more people are willing to be equipped to serve the disadvantaged and needy groups in our communities.

[www.mbs.org.my](http://www.mbs.org.my)  
[www.histeam.org.my](http://www.histeam.org.my)

Photo taken on 26.2.2020

## Diploma in Social Work

This is the first professional course initiated by local social care organizations, it is recognized by the Ministry of Higher Education of Malaysia and meeting the standards of the World's Social Science courses and professional expectations. It is conducted in English.

This year, the first batch of **12** will be graduating from this course.

### Graduate Student Sharing

- The Diploma in social work course equips us to provide professional services to individuals or communities. We have a team of highly experienced lecturers to share their professional knowledge, management technique and skills in the field of social cares.  
—— *Josond*

- This course teaches us how to establish a good communication and cooperation relationship with the people we are helping —— *Tang Hoi Xin*

- This course helped me to improve myself and I learnt how to provide “change” options alternatives to those whom we are helping. —— *Magdalene Chin*

### Outlook:

Due to the pandemic, there is no new student intake in 2020. There will be two new intakes in 2021, one in January (part time) and the other in August (full time).

[www.mckl.edu.my](http://www.mckl.edu.my)





# Holistic Care Relief Network

Networking with Malaysian Churches to promote and establish a network of holistic care relief, which involve in crisis intervention, family care, community services care and disaster care response.

## Ministry Strategies

By partnership with churches, we established 7979 Holistic Care Station to serve poor families in the community. HISTEAM provides supports as below:



## Support programs



 [www.7979.org.my](http://www.7979.org.my)  7979onFB  [info.7979@histeam.org.my](mailto:info.7979@histeam.org.my)

 Family Crisis Intervention Assistance 010-7979 919 • Companionship Service 013-791 7979

Manna Food Bank 019-792 7979



The unprecedented pandemic is making "everyone is a disaster victim", hence calling for extraordinary response model. It was discovered that the most effective and direct response to the disasters was the '7979 Holistic Care and Relief Network' which was established 10 years ago. It allows the churches to response quickly in helping the poor and disadvantaged families in the community and coordinate and refer help seekers from other locations to their respective local Churches or organizations. Through special supplementary programs: Family Crisis Intervention Assistance and Manna Food Bank using the online coordinating system; assistance operations can be implemented throughout Malaysia.

### Information Update as of November 2020, Malaysia

Total number of 7979 Holistic Care Stations: **139**

Organized a total of **105** volunteer visitations training sessions

| Total number of volunteers trained: **3184**



The 100th sessions Volunteers & Visitation Training



During the three months of COVID-19 operations action plan, the number of cases assisted by 7979 is 6-10 times the annual average. In addition to existing 7979 partners, our relief is also opened to support other churches in various places. The existing emergency family assistance program and the Manna Food Bank program also allowed the church to continue to care for and serve the community without interruption. As a result, we have set up 2 new Manna Food Bank distribution centers in Kota Kinabalu and Sandakan, Sabah.

### 7979 COVID-19 Disaster Response Update and Report:

<https://www.7979.org.my/covid19.html>

This year marks the 10th anniversary of the founding of 7979, and we set the theme as "Live Out Love". Because the 7979 holistic care stations in Malaysia are working hard to realize love, flaming the love of Christ in darkness and to the despair. We invite all of you to participate because everyone can live out love, and everyone can "go save, go save".

**Live Out Love movement:** : <https://www.7979.org.my/liveoutlove.html>

An old Chinese saying "As weather can be unpredictable, so is the fate of people", sudden crisis in any community may cause immediate disaster to the residents, and poor families will received hardest blow. Church is the neighbor of the community; thus we should intervene and bring hope into the community.

## Disaster Response

On 17 Dec 2019, Heavy downpour caused flood to the rural area of Kluang. **84** families in Kg. Contoh Kahang was evacuated to the nearest evacuation site while the native villagers in Kampung Pucur, Air Pasir and Kuala Sengka was trapped by the rising water. With the help of **20** volunteers from Eden Community Service Center and Herald Presbyterian Church, we have distributed hygiene kits to these villages.

## COVID-19

- ❖ Throughout MCO and CMCO period, we have distributed:
  - 79** boxes of facemask to churches and care organisations
  - 105** bottles of hand sanitizers to church and care organisation
  - 274** bottles of hand sanitizers to MFB program families
  - 372** personal hygiene kits to frontliners, caregivers and volunteers
- ❖ On 15 Feb, many parents of SJKC Kuo Kuang 1 and 2 students were diagnosed with COVID-19. Under the leadership of our partner churches, Masai Mission Church and Christian Mission Church, we have coordinated and distributed **200** bottles of hand sanitizers to both schools. We also received donation from Vision Christian Fellowship JB in this response operation.
- ❖ In April, villagers from Kg. Baru, Kota Bharu was affected financially during MCO period. We activated our Emergency Relief program to support our partner, IDRN Kelantan to provide food relief to **14** families in Kg. Baru.



Interior Sabah Disaster Response

## Interior Sabah Disaster Response

On 12 Apr, heavy rain has caused flood to the interior division of Sabah, Kg. Balaron, Sapulut and Salung, Pensiangan Paroki. HISTEAM and BCCM worked together to provide food relief for **65** families.



## Training

- ❖ On June 13, we have our Good Stewardship in Disaster Response Online Live Forum in Facebook, garnered more than **one thousand** viewers.
- ❖ On October 10, we have our online Disaster Response Training via Zoom.

## Disaster Risk Reduction

- ❖ On 27-30 Dec 2019, we travelled to Kelantan for a Disaster Risk Reduction assessment for two flood prone villages, Kg. Sg. Limbat at Kota Bahru and Temangan at Machang. We educated the villages committees to establish a command system, collaborate with local residents.

## Acknowledgement

- ❖ Give thanks to Bentoree for contributing instant fried rice into our GO bag. Grateful for their effort to help us promote personal disaster preparedness awareness.

## Prospect for 2021

Online learning and resource platform for passionate disaster response volunteers.

Increase awareness on disaster risk reduction, starting from underprivileged children of 7979 companionship classes.





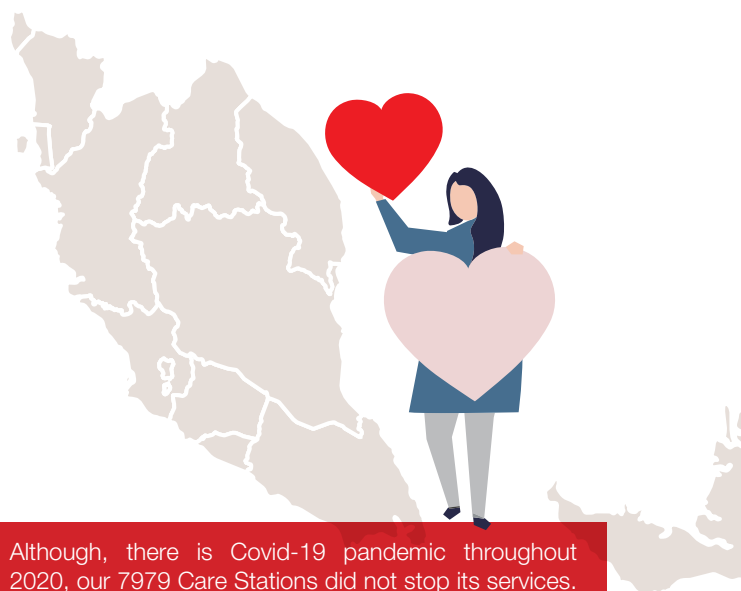
## Family Crisis Intervention Assistance

Mobilize trained volunteers of 7979 Holistic Care Stations to visit the disadvantaged families in the community who are hit by unexpected crisis, to provide spiritual relief and distribute emergency relief funding support (RM200 to RM300 monthly over a period of between 1 to 4 months)

From October 2019 to September 2020, 7979 Holistic Care Stations



Cases distribution and church participation			
States	Participating Holistic Care Stations	No. of cases	Percentage
Penang	14	70	37.04%
Klang Valley	13	30	15.87%
Pahang	5	18	9.52%
Johor	7	17	8.99%
Sarawak	2	15	7.94%
Perak	5	15	7.94%
Sabah	5	9	4.76%
N. Sembilan	4	7	3.70%
Kedah	2	4	2.12%
Perlis	1	2	1.06%
Malacca	1	1	0.53%
Kelantan	1	1	0.53%
Terengganu	0	0	0.00%



Although, there is Covid-19 pandemic throughout 2020, our 7979 Care Stations did not stop its services. On the contrary, seeing the vast needs in the community, they became more active in serving families in need. We have 7979 care stations located in 12 states in Malaysia, ever ready to help families hit with crisis and difficulties.

## Case story

### Listening and companionship still needed during the pandemic

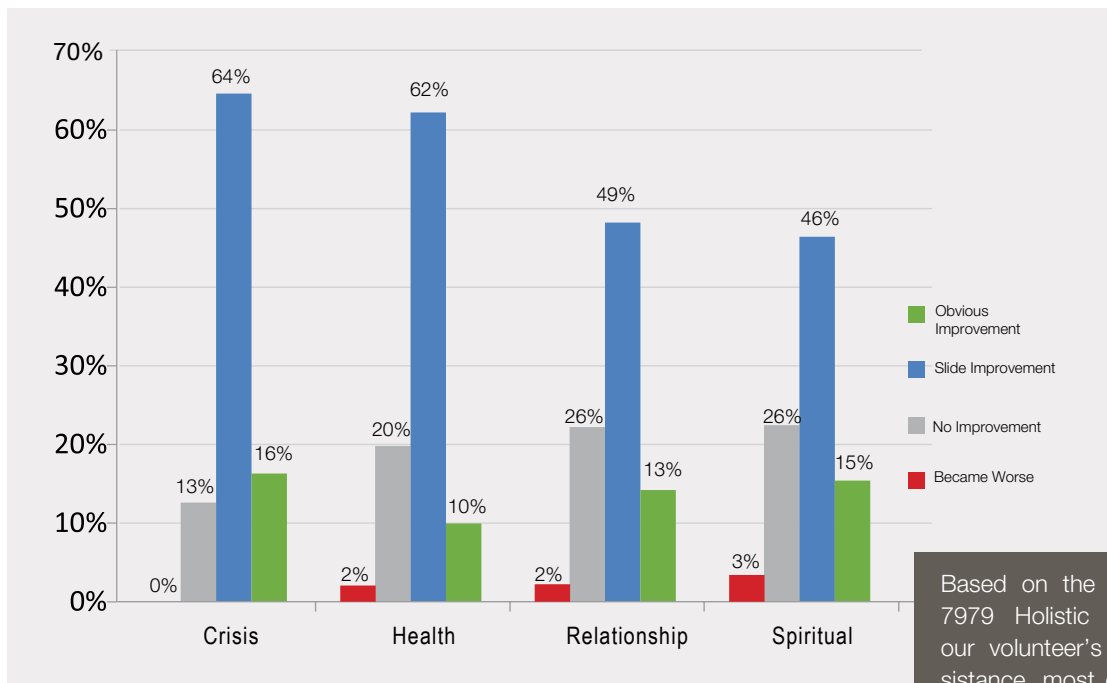
51-year-old Allen, had received assistance from the church before, was unable to work this year due to the pandemic and his family income was down to zero. He has no social insurance coverage. His wife suffered from depression and mania. In addition to facing financial pressure, he also faced with three daughters in their rebellious age. Therefore, church volunteers applied the 7979 Family Crisis Intervention Assistance for him.

In addition to financial assistance, volunteers often visited and chatted with his wife. This has stabilized her emotion and help to relieve her husband. However, due to financial pressure, Allen suffered negative emotions resulting in the volunteers playing additional roles of counselling and companionship. Although Allen has not found a job, his wife has started to work as household cleaner to earn some income for the family.

During the pandemic, be a company who listen and care, fill the world with love!



Closed File Aid Recipient Condition



Based on the service records from 7979 Holistic Care Stations, after our volunteer's intervention and assistance, most of these families have their crisis and emergency alleviated. Not only their emergency situations improved, but also their physical and spiritual health. Improvement also seen in their relationship and interaction between family members. With the help and care offered by the volunteers, they become more positive.

## 7979 Volunteer Visitation Training ✨

This year, due to MCO, there are no Volunteer Visitation Training organized between March to August. However, from October last year to September this year, a total of 9 Volunteer Visitation Training sessions were held. Two sessions were for the existing 7979 care stations to refresh their volunteers' visitation skills. In February this year, we reached the 100th Volunteer Visitation Training sessions milestone.

## Outlook ✨

The pandemic and MCO implemented has affected our Training programs. We had to convert the Volunteer Visitation Training to online training. This also provided opportunities for more churches and their volunteers to be trained and improve their service skills. We plan to hold 15 sessions of 7979 Volunteer Visitation Training.

Next year, 7979 also plans to upgrade the online Case Management system so that the church can serve crisis hit families more efficiently. We will work together with our partner churches and target to help 150 crisis hit families.





## Companionship class for underprivileged children



Underprivileged Companionship Class Visitation Tour

The so-called Underprivileged children refers to children from financially disadvantaged families ranging from single parent families and cross generation parenting families, children from disadvantage families can also refer to children who are slow learners, orphans & etc... Through the companionship classes set up by the 7979 Holistic Care network, we want to care for the children in our neighborhood, by providing school homework guidance, life education and family care services.

From October 2019 to September 2020, 7979 Holistic Care Stations had done the following:

18

sites with  
companionship  
classes

199

Served & assisted 199  
children

189,558.29

subsidy was disbursed

States	Companionship Class	Start Date (Year/Month)
<b>Pahang</b>	Gereja Presbyterian Glorious Grace	2013/3
<b>Johor</b>	Chen Li Presbyterian Church	2015/7
	Herald Presbyterian Church	2017/7
	Gereja Ern Tian Batu Pahat	2018/1
	Gereja Methodist Iban Megah Ria	2018/7
	Full Gospel Assembly Church Batu Pahat	2020/1
<b>Melaka</b>	Gereja Presbyterian Melaka	2015/8
<b>Negeri Sembilan</b>	Seremban Gospel Chapel (Chinese)	2016/7
	Seremban Praise Sanctuary	2016/7
	Full Gospel Mission Centre Jelebu	2020/3
<b>KL and Selangor</b>	First Baptist Church (Ch)	2014/8
	Abundant Grace Assembly of God	2020/3
<b>Perak</b>	Elim Gospel Hall Ipoh (Chinese Assembly)	2013/7
	Grace Lutheran Church	2015/7
	St. Andrew's Presbyterian Church Pengkalan	2017/7
<b>Pulau Pinang</b>	Lighthouse Community Centre A/G	2018/7
	Bukit Mertajam Baptist Church Chinese	2019/3
	True Light Baptist Church	2020/7

### Case story

#### Companionship of life

Huizi (pseudonym) had poor grades since early years, and it is common for him to get zero mark. After joining the companionship class in standard four, he became more discipline in studies. Thanks to the untiring efforts of the teacher in the companionship class, everyone can bear witness to Huizi's continue improving character and study grades. As a late starter, Huizi and his father did not have any expectation that he will pass the primary six exams.

However, on the day when the result was released, Huizi unexpectedly made it. Holding the exams result transcript for direct promotion to Secondary One. Huizi has proven to his father and companionship class teachers that caring and companionship in life can bring positive results.



## Related Events

### Companionship classes during the pandemic from March-July

During MCO, companionship class teachers remain committed to follow up with the needs of the children and their families. In addition to telephone follow up, they also sourced for second-hand electronic equipment for children to do online lessons. Subsequently, online companionship classes were developed, so that children can seek online guidance from teachers on their schoolwork. The companionship class teachers also help to apply special Manna packages or emergency relief funds for eligible student's families.



Chameleon Education

### Online "Chameleon Education" reading club and mini training

A total of 12 companionship class teachers participated in this first "Chameleon Education" reading club. They learnt from Dr. Wendy Huang's book on how to guide children to develop good thinking skills, problem-solving attitudes, that can help children to face the future and help them to have the ability to deal with events during an untoward circumstances.

### Online teacher training - the practice of "Child Protection Plans" on 25/7/2020

The "Child Protection Plans" prevents children from being harm and teaches the companionship classes volunteers how to handle children who already been harmed. A total of 35 companionship class teachers and co-workers were trained, setting up a protection net for the children in the companionship classes.

### Children's Companionship Class trip

In order to care and know more about the teachers and children of the companionship classes, the annual 7979 children companionship class trip was organized in September this year.

### Partner/sponsor

GoCare Public Sponsor platform, LECY Creation Playroom

### Outlook

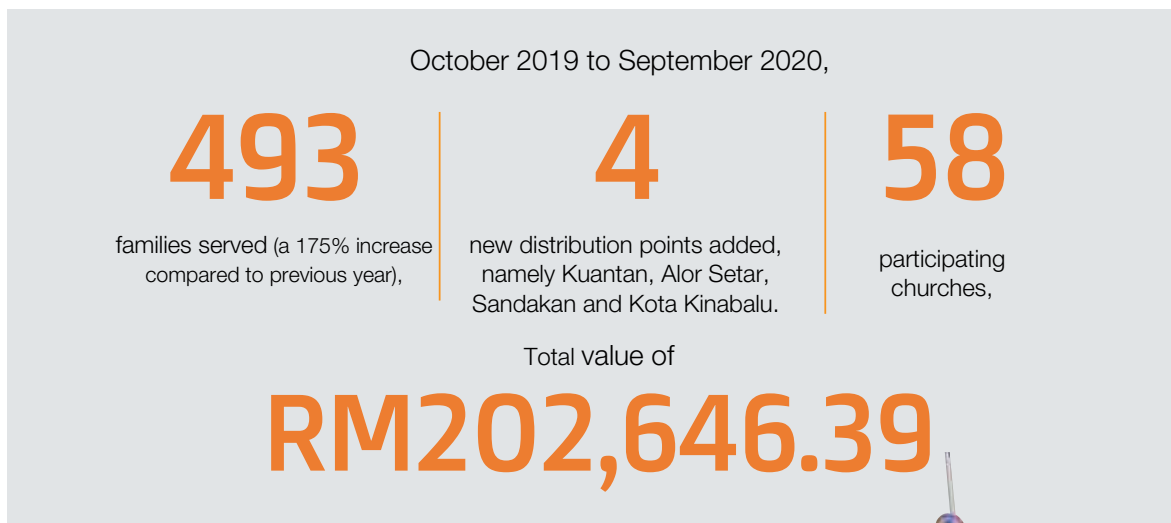
The United Nations human rights expert pointed out in August last year that the Malaysian government greatly underestimated the country's poverty rate. It turns out to be true when the pandemic hits, many children in companionship classes run into the problem of lacking of basic electronic equipment to attend online lessons. Nearly 30% of families in companionship classes cannot afford their children's online lesson's electronic equipments (computer, mobile phone or basic Internet service), perhaps, parents thought their children will treat these high-tech gadgets as expensive toys. As such, these children lack the basic skills needed in the technology-dominated future world, but we still try our best and find every available opportunity to guide and equip these children.

In 2021, the underprivileged child-children companionship class will expand the coverage to secondary school level and extend the age of companionship class students to 18. At the same time, making use of the "Chameleon Education" reading club to cultivate and improve the execution skills of our volunteer teachers.

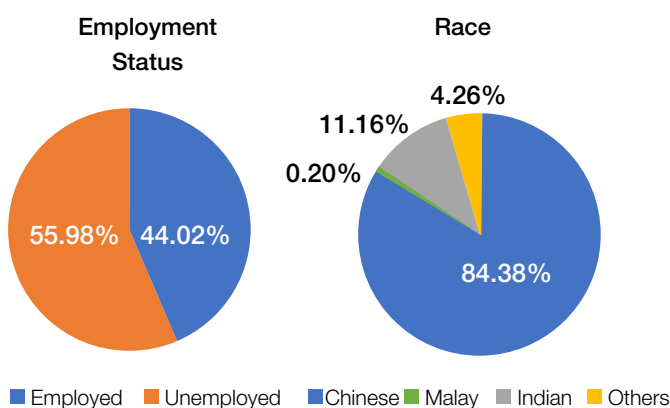




Poor and disadvantaged families are the weakest group in the society. We hope that RM200 worth of Manna food bag which distributed every two months (over a period of 1 year) will help to relieve their financial burden and allow them to use the money saved on food for other urgent needs, such as medical treatment or children's education.



## Case Analysis



During the pandemic, many of our help recipients lost their jobs. Data showed that more than half of them, or 55.98%, are unemployed. Among them, majority are Chinese (84.38%), Indian is the second highest at 11.16%. This revealed that the Chinese churches have begun to serve other ethnic groups.



Ah Lian's trishaw

## Case story

### Ah Lian who makes a living with a trishaw

Every Sunday morning, before the worship began, at the alleys of the church there is always a lady riding on a dazzling trishaw towards the church, this is Sister Ah Lian (pseudonym).

Sister Ah Lian, a stay alone elderly. She is healthy and able to go up and down a five-storey flat and can still ride her trishaw to work daily. Due to lack of other skills, Sister Ah Lian has to rely on collecting recycled garbage to earn a living. She knows the value for each garbage. Two CDs hanging on her trishaw are particularly eye-catching.

Sister Ah Lian is usually quiet but faithful to the Lord. The church subsidized her daily needs through the Manna food package. The volunteers' constant care and concern warm her heart and bring cheers to her life. Sister Ah Lian does not have a mobile phone, she always looks forward to volunteers' visitation and sharing of pandemic information during their visits.



## This year's event

During this pandemic, we were still able to launch four new distribution points.

In March, the Kuantan distribution point was set up and ready to commence. Although MCO was implemented just a week before the scheduled distribution date, the district committee decided to proceed with the distribution of Manna Food bags at the end of March.

In July, distribution point in Alor Setar was split from the Penang point, to form a new point, this enable the churches in Kedah and Perlis to pick up manna supplies at a closer location during the pandemic.

Aiming towards the post-pandemic recovery, we launched two other distribution points in Sabah, the poorest state in Malaysia; namely Sandakan (July) and Kota Kinabalu (September), so that the long neglected poor families in East Malaysia can receive the blessing of Manna too.



Alor Setar new distribution point: Malaysia Life Baptist Church



Kuantan distribution point: Gereja Presbyterian Glorious Grace

## The Sponsors

We sincerely thank all major corporate sponsors: Quality Hero Corporation Sdn Bhd sponsored Dr. P adult diapers, Federal Oats Mills Sdn. Bhd sponsored Captain Oats cereals, and Kuok Foundation Bhd donated a series of basic food and hygiene products. Persatuan Kebajikan Gao Gao Zai Shan and Lions club International district 308B2 Malaysia region 2 help to channel resources to us. In addition, we are also grateful to those kind individuals who have donated rice, cooking oil, cereal, and Milo.

## Outlook

Next year, we will convert all Manna Food Bank application processes to online Case Management System, so that volunteers can manage the case more effectively and at the same time reduce human errors. We also plan to provide volunteers more practical and in-depth training to improve their service quality.

More importantly, we need to seek for more donors. We welcome more corporate groups and individuals to support with donation of money or materials, so that together we can bring the Manna food bag to more poor families in our communities.



**Manna Food Bank Hotline: 019-7927979**



# Serve The East Yuan-Han Journeying Together

Together with God's children,  
we serve the indigenous people,  
the poorest group in our land.

## Ministry Strategies

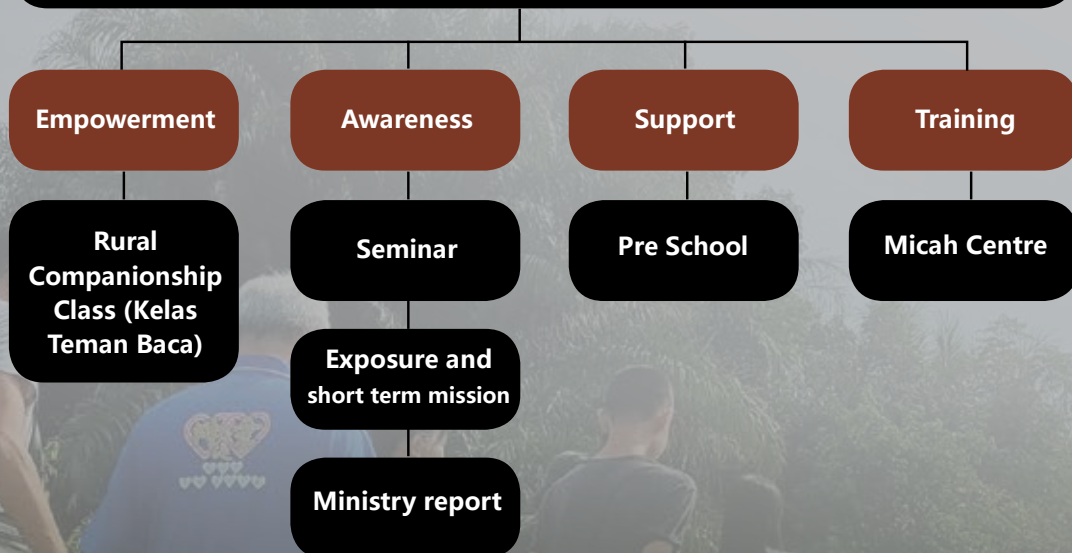
**E**mpowerment: Empower indigenous churches in economy and education.

**A**wareness: Share with Chinese speaking churches the vision of "Yuan Han Journeying together"




**S**upport: Link Chinese speaking churches together to support indigenous churches

**T**raining: Equip Chinese speaking churches to involve in caring mission





## Serve the East Yuan Han Journeying Together



## Serving the East. Yuan Han Journeying Together

 [www.histeam.org.my](http://www.histeam.org.my)  [info.ste@histeam.org.my](mailto:info.ste@histeam.org.my)  010-297 9638

## Micah Centre

 [www.micahcentre.my](http://www.micahcentre.my)  [mymicahcentre](https://www.facebook.com/mymicahcentre)  [admin@micahcentre.my](mailto:admin@micahcentre.my)  
 010-2162602 / 019-6030687



# Serve the East

This is a special year, the severe Covid-19 pandemic situation and implementation of nationwide movement control order, has indirectly affected the Serve the East ministry. The rural preschool education center and the companionship classes in the rural area were forced to suspend classes (March to June). During this period, the indigenous in the rural areas do not welcome outsiders into their areas to protect themselves from contracting the virus, so we decided to postpone all short-term mission trip to next year. While we are still considering whether the training at Micah Academy should continue, God has given the leadership the blessing to continue. Thank God for giving us 6 students (there is another student who could only participate online training as he needed to go overseas for further study).



## Focus of 2020 Serve the East Ministries:

1. Work together with 7979 Holistic Care Relief Network to assist the indigenous people in rural areas affected by the pandemic.
2. Online and onsite training at Micah Centre

## Outlook for 2021:

When the warning of the last days continue to signal, we see the importance of the revival of the indigenous people, because the enemy is like a roaring lion, roaming around, looking for people to devour, especially the influence and threat of heresy and other religions. We hope that by next year, we can uplift the spiritual level and economic standard of the indigenous communities so that they can better equipped to face the challenges of the future.





## Relief Operation responding to COVID-19 Pandemic

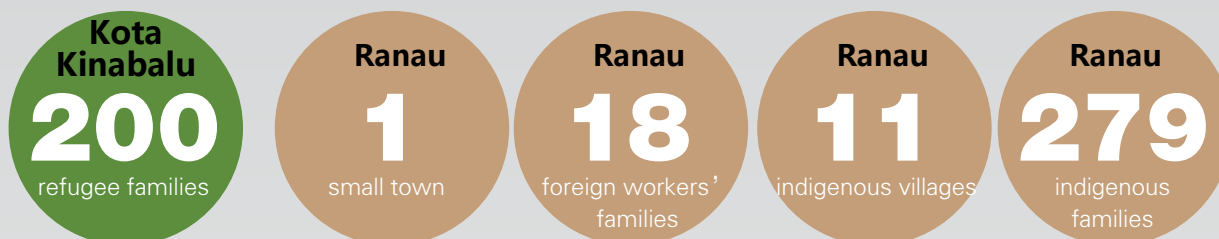
As the Covid-19 pandemic spreads, our government had implemented Movement Control Order (MCO), restricted citizen's scope of activities and movements to curb further spread of Coronavirus. Under such circumstances, residents in rural areas cannot go to towns to buy daily necessities. In addition, the crops in some areas do not have any harvest, resulting in the indigenous community in interior Sabah experienced food shortages. Even worse was that many of the foreign workers and indigenous families in Sabah who are already living in poverty have lost their jobs and income source.

Recognizing such huge need, we immediately contact other Sabah churches and NGO leaders to understand the situation in Sabah, and make assessment on the support we could offer. Finally, we concluded that we need to provide educational information to increase Covid-19 awareness, working together with 7979 Holistic Care and Relief Network to support the indigenous churches that we have been serving.

Responding to COVID-19 Pandemic:  
Food distribution to interior Sabah  
indigenous people



As of 09.06.2020, under COVID-19 Relief Operation, Serve the East Ministry had served:



## Ministry Content:

### 1. Educational Awareness Information

#### Responding to the Outbreak of COVID-19 Pandemic

We have produced an electronic version of educational materials, namely, "Response to COVID-19 outbreak" (Meresponi Wabak Virus Corona: Apa yang Terjadi?), to encourage the interior indigenous churches to lead the villagers to live out the spirit of "sharing everything they have". Help the villagers to not merely wait for external support, but also to be united by helping one another while waiting for the arrival of external help.

#### Be the good steward in God's eyes

In order to help the villagers to fully utilise the subsidies of RM1,600 that given by the government, our co-workers had also turned financial management course from Malaysian Care into a simplify electronical version "Be the Good Steward in God's eyes" (Menjadi Pengurus Wang Yang Baik Di Dalam Mata Tuhan) and send it to the indigenous church leaders.

### 2. Working with 7979 Holistic Care Relief Network

Ever since MCO being implemented, we continue to keep contact with our volunteers who serve in Ranau to monitor the situation. We discovered that many villagers in that area had lost their jobs, and thus many families are facing financial crisis. In order to help them to walk through this difficult time, our volunteers had bought some food supply for the villagers with their own pocket money. Beside this, we heard from SIB and BCCM church that other indigenous villages were facing same problem. Therefore, we decided to work with 7979 Holistic Care Relief Network by applying Crisis Intervention Fund and Manna Food Bank food aid, i.e. the two programs under 7979 COVID-19 Disaster Response operation for the pandemic affected families.



Relief operation responding to COVID-19 pandemic





In 2012, HISTEAM began to respond to the needs of SIB's pre-school education ministry by sponsoring the salaries of the indigenous teachers in Sabah and establish a fund for the pre-school education center.



## Preschool education during the pandemic:

After the school holidays in March, the preschool education centers were unable to resume classes as scheduled until July. With the assistance of parents, teachers were able to ensure that children were doing their study and complete their homework at home. In some villages with network coverage, teachers were able to teach through WhatsApp and online classes.

### October 2019 to September 2020,

Sponsored a total of

**12**

pre-school education centers.

There are

**9**

churches,

**1**

individual

**1**

company

participated in the sponsorship of this ministry.

**RM 133,700**

was spent on the salary of

**18**

teachers.

Benefited a total of

**173**

children.

**1**

Sponsored a teacher for pre-school education diploma course (this is a three-years part-time course) which cost RM 20,000. The first year's cost of RM 6,222 has been paid.

## Outlook for 2021

Hope to find a suitable economic empowerment plan for the indigenous people in rural areas to increase their income, so that they can gradually reduce the reliance on urban churches' subsidy to support their teachers.





## Rural companionship class

The Kelas Teman Baca (KTB for short) is a rural community companionship class where resources are lacking. However, it provides a good learning environment for children aged 7 to 12, stimulates their interest in reading, and shapes their life and characters through Bible-based teachings.

### Companionship classes in rural areas during the pandemic

During MCO, the companionship classes were temporary suspended until August. Children could not go to the school nor attend the companionship class, so their schoolwork was affected.

### October 2019 to September 2020,

- **2** KTBs in Ranau and Kudat, respectively.

- Subsidized **3** teachers.

- A total of **RM2,250.00** spent (including teacher allowance, teaching materials and hardware equipment)

- Benefited a total of **15** children.



### Outlook for 2021

- Strengthen teachers' teaching skills through teacher training.
- Train the management of the companionship class on how to effectively manage the class.
- Prepare teaching materials to assist local teachers on their teaching.





# Micah Centre

Recruit the younger generation to be disciples of the Lord, train them to be righteous and compassionate, equip them in cross-cultural missions, send them to serve the indigenous people and to transform the indigenous communities.

3rd batch of Micah College- God gave our team a new challenge and a new attempt: online training.

As the pandemic outbreak in Malaysia became severe in March, the government announced a national movement control order. Therefore, we delayed the commencement of the class which was scheduled to start at beginning of April by two weeks. But the MCO was extended, which really caught us off guard.

After praying and seeking God, we took a courageous step with faith, accepted new attempts to use Zoom's online classes to start this year's training. Since not all classes can be conducted online, we must make temporary adjustments and some changes in the curriculum. It is amazing. These temporary arrangements have brought better training results. This was what we did not expect. Relying on God's grace, we successfully led the trainees through the 50 days of online trainings.

The expansion of missions has never occurred during a stable situation, in the current unknown circumstances, we must firmly continue to carry out the commission of mission.

## Micah Student Experience

In the past five years, God has given me many opportunities to participate in cross-cultural short-term missions trips, and it has shown me that the indigenous are in a very vulnerable situation in terms of education, economy, infrastructure, and public policies. God put a burden in my heart on the condition of the indigenous people and told me to pay special attention to this ethnic group. Therefore, the purpose of me coming to Micah College is to better understand the indigenous people and equipped myself to serve the indigenous people more effectively in the future.

— *Wong Yin Ney (27 years old)*

After attending the Micah College training, I learned to live a more disciplined life, cultivate the habit of going to bed early and getting up early for the benefit of my body. Through all kinds of testimonies, I have made some changes in my attitudes and able to put many ideas that were previously only in my mind into practice in my life. — *Yong Li Shan (29 years old)*

During the internship in the indigenous village, I really experienced the human touch in the village, this really touched my heart. When I was with them, I saw their sharing of workload and cooperation which shocked me, because I had never come across such unity and hospitality. When we first came here, we were worried about not having enough food. However, soon villagers come to provide us with vegetables, fruits, and wild pork. They truly live out "in Christ we are family" principle. — *Jerry Chong (20 years old)*



Students arrive in Micah Center





# Training Contents

**April 20** ~ The opening ceremony of the third intake of Micah Center

**April 21** ~ The third intake training commenced: 7 trainees

**April 27-June 6** ~ Online training (during the movement control)

**June 11**~ Trainees arrived at Micah Center in Sabah

**June 15th-July 27th** ~ cross-cultural education practical training

**August 1st-October 31st** ~ Three-month rural internship service



Micah center 3rd intake opening ceremony



Three-month rural internship service



Cross-cultural education practical training



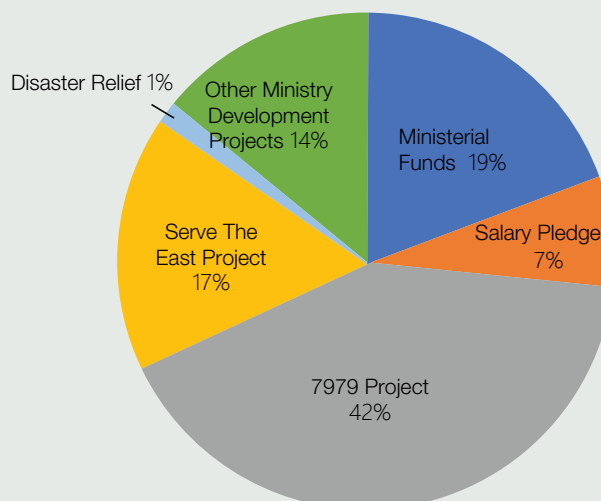
## Prospects for next year

Pray that we can recruit more (8-10) young people for the fourth year, and there will be 3 young people willing to commit their lives to serve the Lord in the mission of caring for the indigenous people.

# Financial Report 2019

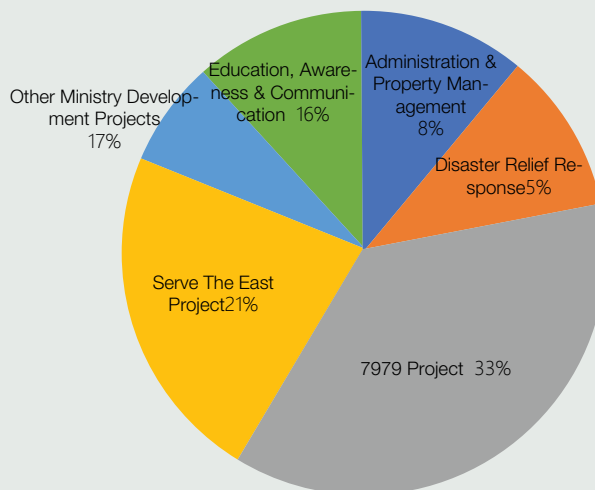


## RECEIPT 2019



Ministerial Funds	RM	505,675.18
Salary Pledge	RM	192,596.21
7979 Project	RM	1,095,183.50
Serve The East Project	RM	430,652.95
Disaster Relief	RM	24,604.80
Other Ministry Development Projects	RM	375,712.77
<b>TOTAL</b>		<b>RM 2,624,425.41</b>

## PAYMENT 2019



7979 Project	RM	963,673.29
Serve The East Project	RM	598,377.03
Other Ministry Development Projects	RM	306,257.55
Education, Awareness & Communication	RM	276,850.82
Administration & Property Management	RM	299,980.85
Disaster Relief Response	RM	183,609.43
<b>TOTAL</b>		<b>RM 2,628,748.97</b>

# JOURNEY OF CARING MISSION



**A pinch of salt can make delicious food, two fish and five loaves are offered to feed the hungry.** 7979 Manna Food Bank has already launched in Seremban, Penang, Ipoh, Kuala Lumpur, and Kuantan, feeding more than 400 families.

**A warm greetings makes people happy, two persons walk together to spread the care and gospel.** 7979 assists family in distress, visitation by volunteers bring comfort, these allowed more than 500 families to regain their lost laughter and receive the benefits of gospel.

**United action produce good testimony, unceasing good deeds will not go unnoticed.** In response to major disaster, 7979 mobilized more than 1,000 volunteers into the disaster zone regardless of race, making it impossible for people to resist the love of Jesus.

**A lamp illuminates the path in the dark, willingly walk extra mile to support the needs.** Serve the East, going into remote villages that have no water and electricity supply, bringing education and awareness to the indigenous groups, benefiting 15 villages and 200 children.

**A moment of companionship is worth a thousand words, encouragement among friends become strong motivation to pursue.** 7979 Companionship class improve the disadvantage children interest in learning and allow more than 1,000 children to dare to dream of their future and thus break the vicious circle of education for disadvantaged families.

**The calling of a lifetime to accomplish good deeds for the Lord, The offering of money is a test of faith.** There are currently 21 co-workers in HISTEAM who live a simple life by faith, and their salaries are waiting to be pledged.

The above can be taken as HISTEAM's 2019

report card as we look back to our past 12 years of ministry. Every ministry project needs manpower and resources to carry out and we are thankful to God for His abundant provisions and supplies as there is no shortage of resources for all our ministries (including 7979 and Serve the East). With the global economy on the decline, causing negative impact on the income level of brothers and sisters which will consequently make contributions to be more challenging. However, we are grateful to God, for all the churches, brothers and sisters, corporates and organizations that have contributed generously to support HISTEAM, because even during difficult times, you have remained faithful to support the needs of Kingdom ministry.

Just as in 2018, the operating expenditures of HISTEAM for 2019 is in deficit. The main reason is the unsatisfactory contribution received for the co-worker salary. The salary of our co-workers in the four main departments (Service Departments: 7979 and Serve The East, Support Departments: Awareness & Communication and Administrative Resource Management) account for 30-50% of the expenditure.

However, we remain steadfast to the vision of HISTEAM, committed to join children of God to act justly, love mercy and walk humbly with the Lord, to carry out the missions of transforming the community in every corners of this land. HISTEAM leadership and co-workers are determined to be good stewards, ensuring your offerings are managed in accountable and transparent manners and spent every penny wisely and appropriately.







He has shown you,  
O mortal, what is good.  
And what does the LORD  
require of you? To act  
justly and to love mercy  
and to walk humbly with  
your God.

Micah 6 : 8



心动行动, 爱神爱人



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